

Terms and conditions – Purchase Policy Diversity Fashion Week Foundation

Our goal is to make your purchasing experience easy, efficient, and equitable, so we can get you on your way to live events as quickly as possible. The following policy is designed to ensure your satisfaction and understanding of the purchase process on our sites and mobile applications, including without limitation www.diversityfashionweek.nl and our donation section (collectively, the “Site”). This Policy applies to any purchases/donations on our Site made on or after January 1, 2023, including any primary ticket sales and donations. If you have any questions, please contact us via media@diversityfashionweek.nl.

Currency

All ticket prices for events that occur in the United States are stated in U.S. Dollars. All ticket prices for events that occur in Canada are stated in Canadian Dollars.

Payment Methods

We accept several methods of payment to accommodate your needs, including (among others) American Express, Visa, MasterCard, and IDEAL.

Order Confirmation and Processing

Your order is confirmed when we send you a confirmation, in the form of a confirmation page or email (“Order Confirmation”).

If you do not receive an Order Confirmation after submitting payment information, or if you experience an error message or service interruption after submitting payment information, it is your responsibility to confirm via your email whether or not your order has been placed. Only you may be aware of any problems that may occur during the purchase process. We will not be responsible for losses (monetary or otherwise) if you assume that an order was not placed because you failed to receive confirmation.

Canceled, Postponed, Rescheduled, and Moved Events

Occasionally, events are canceled, postponed, rescheduled to a different date or materially different time, or moved to a different venue:

If the event is canceled: no action is required to obtain a refund; we will issue a refund to the original method of payment used at time of purchase.

If the event is postponed, rescheduled, or moved: your ticket(s) are still valid, and no further action is required. Alternatively, you may simply keep your ticket(s) to the postponed, rescheduled, or moved event or ask for a refund through the site. We will not be liable for travel or any other expenses that you or anyone else incurs in connection with a canceled, postponed, rescheduled, or moved event.

Refunds

All sales are final and refunds are only allowed in limited circumstances such as health issues. Only a 100 % refund is granted via email 48 hours before the event starts.

Chargebacks and Other Refund Prohibitions.

You agree that you will not attempt to evade, avoid, or circumvent any refund prohibitions in any manner with regard to tickets you purchased. Without limiting the generality of the foregoing, you will not contact us to seek a refund or exchange from us and you will not dispute or otherwise seek a “chargeback” from the company whose credit card or other method of payment you used to purchase tickets from the Site. Should you do so, your tickets are subject to immediate cancellation, and we may, in our sole discretion, refuse to honor pending and future ticket purchases made from all credit card accounts or online accounts on which such chargebacks have been made, and may prohibit future purchases from all persons in whose name the credit card accounts exist, and from any person who accesses any associated online account or credit card or who otherwise breaches this provision from using the Site.

Donations

By becoming a Donor, you promise that: You are at least 18 years old or if under 18 years old are acting with parental consent and under parental supervision; and all information you provide to organization is accurate, and you will update the information to keep it accurate. Any donation you make is legal in your jurisdiction.

Recording, Transmission and Exhibition

You agree that the event for which you purchase tickets is a public event, that your appearance and actions inside and outside the venue where the event occurs are public in nature, and that you have no expectation of privacy with regard to your actions or conduct at the event. You grant permission to us, the Event Organizer(s), our partners, licensees and assigns, including but not limited to our brand and media partners, to utilize your name, image, likeness, acts, poses, plays, appearance, movements, and statements in any live or recorded audio, video, or photographic display or other transmission, exhibition, publication or reproduction made of, or at, the event (regardless of whether before, during or after play or performance) for any purpose, in any manner, in any medium or context now known or hereafter developed, without further authorization from, or compensation to, you or anyone acting on your behalf. In the case of virtual events, you may view the virtual event solely for your own personal purpose. You may not record, copy, publicly exhibit, transmit, or distribute any virtual event through any means, resell views of any virtual event, or allow others to log into your account for the purpose of watching a virtual event.